

CITY OF TARPON UTILITY BILLING

FREQUENTLY ASKED QUESTIONS

WHEN TO PAY YOUR BILL

Your bill is due and payable when you receive it. The bill becomes delinquent 23 days later. Additional charges may be assessed for late payments, disconnection and reconnection of service. A 10% late fee is assessed on unpaid balances not received by the due date printed on the bill.

HOW TO PAY YOUR BILL

Payments are accepted by mail, in person, by drop-off, and electronically.

To pay by mail, send your bill stub and check or money order to:

City of Tarpon Springs
PO Box 5004
Tarpon Springs, FL 34688-5004

To pay in person, come to our offices at 410 North Ring Avenue. We are open Monday through Friday from 8:00 a.m. to 5:00 p.m. to accept payments, establish or discontinue utility service, and answer any questions you might have. Our cashiers can accept cash, check or money order payments.

Payments can also be dropped off at the drop box located next to the drive through window 410 N Ring Ave. Please do not put cash in payment boxes.

The bank debit option is a direct debit program that works with your bank for a quick and simple way to pay your municipal services bill. For more information on the bank debit program and the electronic enrollment form, please [click here](#).

ACCOUNT INFORMATION

Balance, payment and due date information is available from 5 a.m. to 11:00 p.m. from our automated account information system. Information is updated nightly. To access the system, you will need your account number and a personal identification number (PIN).

If you have any questions about your City of Tarpon Springs bill, please do not hesitate to call us at 727-942-5609. Our friendly billing technicians are available Monday through Friday from 8:00 a.m. to 5:00 p.m. to assist you.